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Package 1: **Financial Consequences of Medical Debt** **\$10.00** (sold separately-\$21)

This includes a copy each of:

- ***The Consequences of Medical Debt: Evidence from Three Communities*** 40p, 2003
The Access Project collaborated with groups in Champaign County (IL), Dade County (FL), and Alexandria (VA) on this study which examines the effects of unaffordable medical bills, including restricted access to further health care, damaged credit status, altered lifestyles, and even financial ruin.
- ***Paying for Health Care When You're Uninsured: How Much Support Does the Safety Net Offer?*** 18p, 2003
This report presents national findings from a survey based on responses of 6,448 uninsured respondents. Findings include information about patients' difficulties in paying for care, their likelihood of receiving information about financial assistance programs, and their likelihood of being in debt to the facility where they received care.
- ***Getting Care But Paying the Price: How Medical Debt Leaves Many in Mass. Facing Tough Choices*** 34p, 2004
This issue brief provides background on the extent and consequences of medical generally, and on the context for investigating this issue in Massachusetts. It also presents the results of a survey of users of two community health centers in Massachusetts that gathered information about the extent of medical debt for users of safety net facilities in the state, and the impact of this debt on their health and financial well being.

Package 2: **Limited English Proficient and Immigrant Advocacy** **\$20.00** (sold separately-\$57)

This includes a copy each of:

- ***Immigrant Access to Health Benefits: A Resource Manual*** 189p, revised Jan.2002
In order to organize to improve immigrants' access to health care, advocates need to be knowledgeable about two very complex and often highly technical fields: immigration and health. This primer details and explains basic eligibility requirements for key federal and state programs and identifies issues that can be significant barriers to access to health care for immigrants and their families.
- ***Interpreter Services in Health Care Settings for People with Limited English Proficiency*** 60p, 2003
The materials in this Action Kit are designed to support advocates and others working to ensure that people with LEP in their state get appropriate language assistance services in medical settings; including: information and techniques you can use to demonstrate the need for language services in advocacy campaigns; models that some states have adopted, and suggestions for some next steps for getting your advocacy efforts started.
- ***What a Difference an Interpreter Can Make: Health Care Experiences of Uninsured with LEP*** 14p, 2002
This report presents national findings from the CAMS project, comparing the perceptions and experiences of adults who needed and had ready access to an interpreter with both those of adults who needed and did not have an interpreter readily available, and those who did not need an interpreter.

Package 3: **Community Organizing/Advocacy**

\$20.00 (sold separately-\$37)

This includes a copy each of:

- ***Community Benefits: An Opportunity for Action and Healthcare Change*** 133p, 2000
This interactive manual is designed to assist healthcare advocates in developing a community benefits effort. It explains the concept of community benefits—resources from a health provider to meet community-identified health needs and concerns—and suggests many organizing techniques and strategies.
- ***Developing a Community Based Response to Healthcare Issues*** 42p, 2000
This guide provides specific steps a group can take to effectively address healthcare issues. The ideas offered are flexible enough to be used by any group, from an established organization to a start-up group. The framework will help you build community participation by offering ways to reach-out to new community groups and individuals and involve them in healthcare action.
- ***Real Clout*** 218p, 1999
Real Clout is a manual for community-based activists who are trying to improve healthcare access by influencing public policy. Responsibility for many aspects of health policy has lately shifted from the federal government to states. Real Clout is a “how to” guide for activists who want to seize that opportunity but lack the relevant experience.

Package 4: **Advanced Healthcare Policy**

\$10.00 (sold separately-\$21)

This includes a copy each of:

- ***An Advocate’s Guide to the Private Health Insurance Market*** 55 p, 2001
Many issues of health care access are intertwined with issues of health insurance. It is commonly accepted, for example, that extending insurance coverage will improve access to care. But just what is “health insurance,” and why has it become central to the financing of health care in the U.S.? The goal of this guide is to supply information with which groups working to improve access might intelligently consider engaging the insurance market as a strategic option.
- ***A Community Leader’s Guide to Hospital Finance*** 45p, 2001
Community members need to have a basic understanding of hospital finance to evaluate a hospital’s charitable commitment to the health of their community. This guide provides basic tools that can be used to make this evaluation as well as some tips on how to engage hospital leadership in meaningful discussion of hospital financial performance
- ***Untangling DSH: A Guide for Community Groups Using the Medicaid DSH Program*** 77p, 2000
If you are looking for resources to increase access to healthcare services in your state, you may want to learn more about Disproportionate Share Hospital (DSH) funds. DSH was created as part of the Medicaid program to compensate hospitals for the added costs of serving a disproportionate share of low-income individuals who either are part of the Medicaid program or have no insurance at all. This manual helps to “untangle” DSH.

Package 5: **Resources in Spanish**

\$15.00 (sold separately-\$39)

This includes a copy each of:

- ***La Política del Cuidado de la Salud en los Estados Unidos: Información Básica*** 67p, 1999
- ***La Diferencia de Contar con un Intérprete. Experiencia en la Atención Médica de Pacientes sin Seguro Médico con Conocimientos Limitados del Idioma Inglés*** 20p, 2002
- ***Servicios en Idiomas Guía para Tomar Acción: Servicios de intérpretes en las instituciones de atención médica para personas con capacidad limitada de inglés*** 60p, 2003

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