

APPENDIX G

LEP Discussion Guidelines

1. Who is responsible for getting you an interpreter?
2. Do you think the doctor or dentist expects you to bring your own interpreter to an appointment?
3. Do you think you have a right to a FREE INTERPRETER?
4. Where do you go for help?
5. What is your preferred way -- AT&T language line, family, face-to-face professional interpreter?
6. How long do you have to wait for an interpreter when you go to a medical appointment? .. when you go to a dental appointment? .. when you go to the emergency room at the hospital?
7. Do you ever avoid or postpone going to the doctor because there is no interpreter?